

Hartcliffe Safer Streets

Community Conversation Saturday 21st January 2023

Impact/effects

Q1 – How are people affected by crime and anti-social behaviour in Hartcliffe?

Vandalism (17 mentions)

- Violent and threatening behaviour
- Setting fires
- Vandalism
- Criminal damage to property and cars
- Attacks on bus services

Wellbeing and mental health (23 mentions)

- Anxiety and depression
- Makes people worry
- People become insular
- Mental health suffering
- Shame
- Becoming the norm
- Accepted as part of everyday life
- Levels of tolerance
- Feeling failed by the system
- Lost value in the community
- Nothing changes
- Feel like you have to apologise for where you live
- We accept it
- Feel powerless
- Fear for the children growing up
- Prevents people from doing things

Fear and intimidation (8 mentions)

- People scared at home
- People scared and not wanting to go out – was mentioned another 3 times)
- Fear
- Intimidation

- Intimidation particularly at Morrisons
- Scared to leave their homes

Litter flytipping and trolleys (7 mentions)

- Dumped trolleys
- Littering in the blocks (not residents)
- Flytipping in parks and green spaces
- Rubbish

Lack of trust (5 mentions)

- lack of trust in the police
- people would have to ring police several times a day to report everything
- we don't always want to or have time to report to police
- lack of information

Lack of security (5 mentions)

- Lack of security
- Flats and Morrisons are hotspots of ASB
- Young people running in the shops
- Lack of security cameras

Effects on local services (5 mentions)

- Staff feel threatened
- Bus services under threat
- Will Morrisons stay here?
- Business won't come here
- People don't want to go to Morrisons – unsafe

Drugs (5 mentions)

- Drug runners
- Drug houses
- Blatant dealing
- Blatant use of drugs

Impacts on young people (5 mentions)

- They don't have good options
- Impacts their development
- Stigma

- Bullying
- They have nothing to do

Isolation (4 mentions)

- People feel isolated in the community

Theft (4 mentions)

- Theft of parcels
- Stealing from flats construction works
- Theft of bikes/cars
- Theft from the flats via the scaffolding

Worklife (4 mentions)

- Lack of jobs
- Financial losses
- Affected professionally
- Can't afford not to work or work longer hours

Driving (4 mentions)

- Cars speeding
- Using other roads to avoid traffic lights
- Dangerous driving
- Selfish parking

Addiction (4 mentions)

- Drugs alcohol and gambling

Discrimination (4 mentions)

- Racism
- Disability discrimination
- Equality discrimination

Domestic violence (3 mentions)

Child and Adult exploitation (3 mentions)

- Drug runners
- Long term impacts
- Drug houses

Parents and families struggling (3 mentions)

- Family issues/issues at home

- Long term and newer residents
- Who helps?

Connections and community (2 mentions)

- There's more good in the community

Dog mess (2 mentions)

Lack of lighting (1 mention)

Reasons

Q2 – Why do you think Hartcliffe has such high levels of crime and ASB?

Lack of infrastructure (21 mentions)

- Lack of services
- Lack of social groups
- Lack of funding
- Lack of infrastructure
- Lack of activities for young people
- Lack of facilities
- Not enough free clubs
- Poor links
- Funding cuts
- Nowhere to go
- Don't have their own space
- Underused spaces like the community centre

Teenagers (18 mentions)

- Council cutting budget for young people's activities
- Maybe young people just don't want to go home
- Boredom
- Types of activities are not suitable for all
- Lack of activities/nowhere to go
- Not enough free clubs
- Chaotic family lives
- Don't have their own space
- Each child is different

- Peer pressure
- 1 or 2 in every 5 is unmanageable
- Lack of quality time
- Schools are underperforming
- Not occupied by parents/society/school

Soft touch policing (13 mentions)

- Not enough arrests
- Police could do more
- People causing problems feel empowered that nothing can be done to them
- Lots of criminals
- Peer pressure
- Addiction
- People are scared to report in case of repercussions
- Shoplifting
- Punishment does not fit the crime
- High levels of drug use – its more blatant
- No action or response from police

Family issues (12 mentions)

- Lack of support for families
- Poor parenting/chaotic family life
- Peer pressure
- Addiction
- People feel powerless
- Domestic abuse
- Scared of social services being involved
- Stigma of being labelled a bad parent
- Each child has a different upbringing
- Parents are struggling
- Families have become isolated

Stigma (10 mentions)

- Social deprivation stigma
- Negative outlook from media

- Don't attract big businesses
- Social housing
- Poverty
- Don't get support from the rest of Bristol
- Outside perceptions are damaging
- Media hype

Lack of connection (7 mentions)

- People are not asked what they want
- Young people are not asked what they'd like to do
- Lack of conversation and co-design
- Lack of connection between people
- No support from the council
- People don't know their neighbours
- No trust of friendship among residents

Poor education (6 mentions)

- Crime will give them more opportunities
- Lack of jobs/opportunities
- Covid legacy – lost education
- Bad parenting
- Low expectations
- Schools not performing as in other areas

Addiction (6 mentions)

- Drugs/alcohol/gambling/scratchcards
- Dealing drugs

Low expectations (5 mentions)

- Not just young people – adults too cause asb
- Schools

Lack of support (5 mentions)

- Lack of family support from various ages and stages
- Parents feel scared to ask for help

- Lack of sustainable support or continued support
- Parents feel isolated

Its not all negative (5 mentions)

- They are all good its just that sometimes they do bad things
- Lots of positives – the people and the community
- Its not just young people

Impact on mental health (4 mentions)

- Social isolation
- Hospital or referrals take too long
- Mental health deteriorates

Discrimination (3 mentions)

- People feel different
- Racism lack of education
- Equality discrimination

Lack of authority or role models (3 mentions)

- Lack of authority or relatable role models

Poor housing and spaces (2 mentions)

- Poor social housing – low quality/wrong insulation/bad repairs/uninsulated
- Open spaces not accessible to all and are poorly maintained – can sometimes be intimidating

Volunteers and community (2 mentions)

- Covid legacy led to a loss of social relationships
- Voluntary sector is fragmented and there is nothing to draw people in
- The voluntary sector in Hartcliffe is territorial and competitive

Flytipping (1 mention)

Covid legacy (1 mention)

- Children lost education and loss of social relationships in community

Lack of jobs and opportunities (1 mention)

Solutions

Q3 – What can you do as an individual to support people impacted by crime ASB and discrimination?

Support and Engage (27)

- Share local information
- Campaign local political leaders
- Set up community groups
- Offer emotional support
- Community caretaking/signposting
- Be someone to talk to in confidence
- Community hub
- Mentoring families and young people
- Neighbourhood watch groups
- Support networks with community links and support workers for families, tenants of the community
- Create community links with existing Hartcliffe services
- Community action groups
- Community kitchen
- Welcome people to the community
- Take action

Attend (12)

- Attend and encourage others to attend established groups
- Street parties
- Coffee mornings
- Use activities and spaces that connect people together
- Events in parks and green spaces

WHAM magazine (10)

- Use WHAM magazine to promote events
- Why doesn't everyone get one
- Can we improve how it is distributed
- Get local residents involved to share positive stories
- Community calendar
- Community signposting

Change attitudes (9)

- Change the attitude of Hartcliffe – it's too negative
- Go to community groups
- Sense of community- its lacking respect
- Help report people's issues
- Breakdown barriers with cultural celebrations and multicultural events
- Speak up about crime and anti social behaviour
- Form a community alliance

Communication (8)

- Campaign to our political leaders
- Share the positives and the love
- Knowledge is power
- Encourage people to join local activities
- Be able to talk to people in confidence
- Promote people's skills
- Community calendar
- Community signposting

Make connections (8)

- Establish a connection between schools, organisations, groups, local events and services
- Neighbourhood watch
- Open and use high rise community rooms

Increase services (7)

- Expand the BMX track storage units
- Lower rates for charities or organisations to hire venues
- Health needs not being met – services need to be increased to keep up with the rising population
- Open the library more

Be something (4)

- Be nice
- Be kind
- Give people the time of day

- Treat people how you wish to be treated

Improve skills (3)

- Community kitchen – cooking and bringing people together, sharing recipes
- Curriculum for life
- Training courses

Neighbourhood policing (3)

- Address the substance abuse and addiction
- Tackle knife crime
- Neighbourhood policing to be increased (today there are only two officers in the whole of south Bristol)

Fairness (2)

- Funding (which is unfairly distributed)
- Fairer grants with an easier application process

Street parties (2)

Make it more accessible (1)

- There are a lot of projects in Hartcliffe that aren't accessible to everybody – this is due to restrictions or disabled access is not always available

Improve CCTV in the area (1)

- Council/police need to improve cctv in the area or get businesses to do it.

Clear the path to Dundry (1)

- Clear a community path so that people can access Dundry slopes